

Town of Pink Hill
Late / Penalty Fees & Service Disconnection / Reconnection Policy

1) Late Fees

- a) Bills are mailed on the last day of each month. If the last day of the month falls during the weekend the bills will be mailed the last Friday of the month.
- b) Water bills are due on the 15th of the following month.
- c) A late fee of \$15.00 will be automatically added at 8:00 a.m. on the 16th of the month.
- d) If the 15th falls during the weekend, the late fee will be applied the following Monday morning at 8:00 a.m.

2) Penalty Fees

- a) Any bill not paid by 8:00 a.m. on the 25th of the month will incur a \$50.00 penalty fee and the customer will be put on the cut-off list.

3) Disconnection / Reconnection

- a) The cut-off list will be given to the Public Works Department on the morning of the 25th.
- b) When the bill is paid in full the Public Works Department will reconnect the water service by 4:00 p.m. that day.